



# BALADYT SOLUTION

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## Redefining Education & Government Software

Appzzon's solutions and expertise lies in a wide range of industries such as healthcare, government, public utilities, private enterprises and education. The firm has developed breakthrough applications that are changing the way these industries functions, especially the academic sector and government sector. The smart education management systems, learning management systems, tracking systems and more, by Appzzon are making waves in these industries.

## Lead by Innovation

While Appzzon creates customized software solutions for enterprise clients, the company's USP lies in innovation and creation of new solutions. The team's strength lies in envisioning the needs of sectors way before the users can see it and creating breakthrough solutions that address these needs. Appzzon's proprietary smart education management systems, virtual academic labs, digital archiving systems, document management systems, anti-fraud digital document certification solution and more, have re-defined their clients' information systems, supply chain, human resource practices and operations.

Appzzon repertoire of solutions include:

- ✓ Anti-Fraud Digital Document Certification Solution
- ✓ Smart Education Management System
- ✓ Virtual Academic Labs
- ✓ Document Management System
- ✓ Digital Archiving System
- ✓ Learning Management System
- ✓ Tracking System
- ✓ Fleet Management Solution
- ✓ Medical Laboratory Management Solution
- ✓ Smart Municipalities Solution
- ✓ Personal Tracking System
- ✓ Smart Virtual Offices & Meeting Rooms
- ✓ ERP Solutions
- ✓ Smart payment Solutions

Appzzon prides itself in being able to deliver pioneering solutions complemented by exceptional customer support. Our cost-effective services with record turnaround times help our clients take their business to the next level.



# Services

Appzzon prides itself in its unique development services rendered to clients in UAE and other countries in the MENA region. Our capability to conceptualize and deliver proprietary solutions has over time, given us the edge in addressing anytime type challenge that a client may pose to us.

- ▶ **Software Development**
- ▶ **Web Development**
- ▶ **App Development**
- ▶ **UI and UX Design**
- ▶ **E-Commerce**
- ▶ **Enterprise Mobile App Development**
- ▶ **Technology Consulting**
- ▶ **Virtual Reality and Augmented Reality**
- ▶ **3D Modeling**



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# OUR SOLUTIONS

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Holding many winning solutions in the MENA region APPZZON's team envisioning the needs of different sectors way before the users can see it and creating breakthrough solutions that support these needs. Appzzon's proprietary smart education management systems, virtual academic learning systems, digital archiving systems, document management systems, anti-fraud digital document certification solution and more, have re-defined their clients' information systems, supply chain, human resource practices and operations.



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# BALADYT

Baladyat is an advanced management system conceptualized and designed to improve efficiencies in municipalities of various towns and cities. Most municipalities today operate with outdated systems and do not possess the wherewithal to identify technological and service gaps. The ground breaking system by Appzzon helps modernize operations at municipal offices and upgrade their services in an easy and cost-effective manner.

The advanced platform was envisioned with the hopes of building future cities that function in the most efficient manner and provide its citizens a perfect place to build lives they dream of.

Baladyat's long term vision in being a reliable partner to municipalities has helped us keep re-inventing ourselves in ways that help us improve the operations of these government offices. Accompanied by regular training and onboarding, it a complete end-to-end solution that can be banked upon.



## **KEY FEATURES OF BALADYAT**

**Service Oriented Approach:** The system is designed to bring about improvements in the service levels of the concerned municipal office, as soon as the system is incorporated. Based on in-depth research and survey of functioning of municipal systems, Baladyat provides a turn-around right from the start.

**Real-Time Communication:** The software enables municipalities to carry out real time communication with citizens and involving them to generate ideas and provide valuable feedback. In-built polls can help in selection of ideas or mooted proposals.

**New Disbursement:** Participating municipalities have the option of using the system to disseminate news about the municipality and share key developments with citizens. This may also include alerts about natural calamities, strikes etc. Notifications on holidays can also be shared.

**Addressal of Complaints:** Timely addressal and resolution of complaints is important for most government offices. It helps in removing bottlenecks in essential services and keeping citizens satisfied with municipal services. Baladyat's unique algorithm helps in logging complaints, efficient queuing and timely addressal through reminders and escalations.

**Citizen Participation:** The platform supports and encourages participation of citizens for idea generation and problem resolution. Thus tools and systems are in place, which help solicit timely participation from registered citizens and cumulation of ideas.

**Transparency in Tenders:** Government tenders are often the source of corruption. Baladyat creates a platform on transparency as far municipal tenders are concerned. This helps keep authorities in check and creates an environment of trust among citizens. Municipalities can also call for tenders and have participants publish bids through the platform.

**Mobile Friendly:** In today's fast paced environment, most citizens access the web through their phone. It is no longer the second screen. Thus Baladyat is attuned to this need and is mobile friendly, across OS platforms.

**Customizable:** Baladyat system is extremely customizable as per the requirement of specific municipal corporations.

**Report Generation:** The system has customized report generation capabilities that can be used by authorities to provide meaningful insights.

**Evaluate Municipality:** If required, we can plug-in capabilities that allow citizen to evaluate the performance of a municipality on various parameters.



# Q&A



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# Get Connected

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